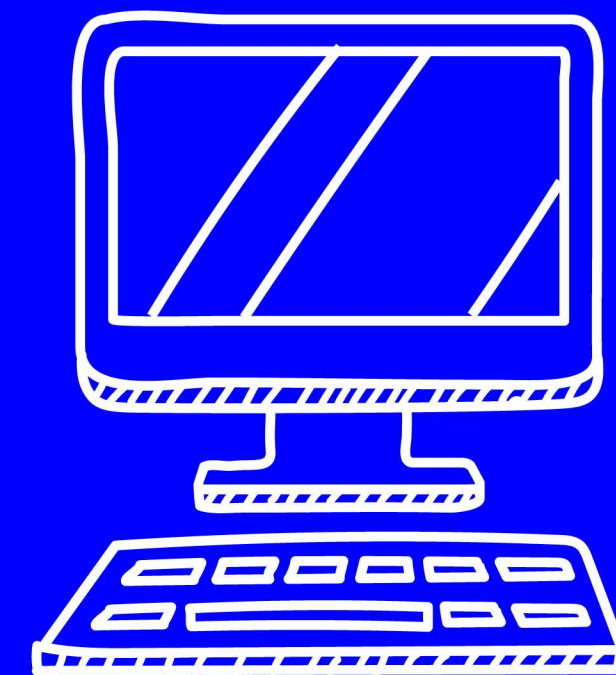


Company formed with £600 in Congleton.

First products include hand-built PC's, web site, web hosting and dial up.

A horticultural business becomes our first client.

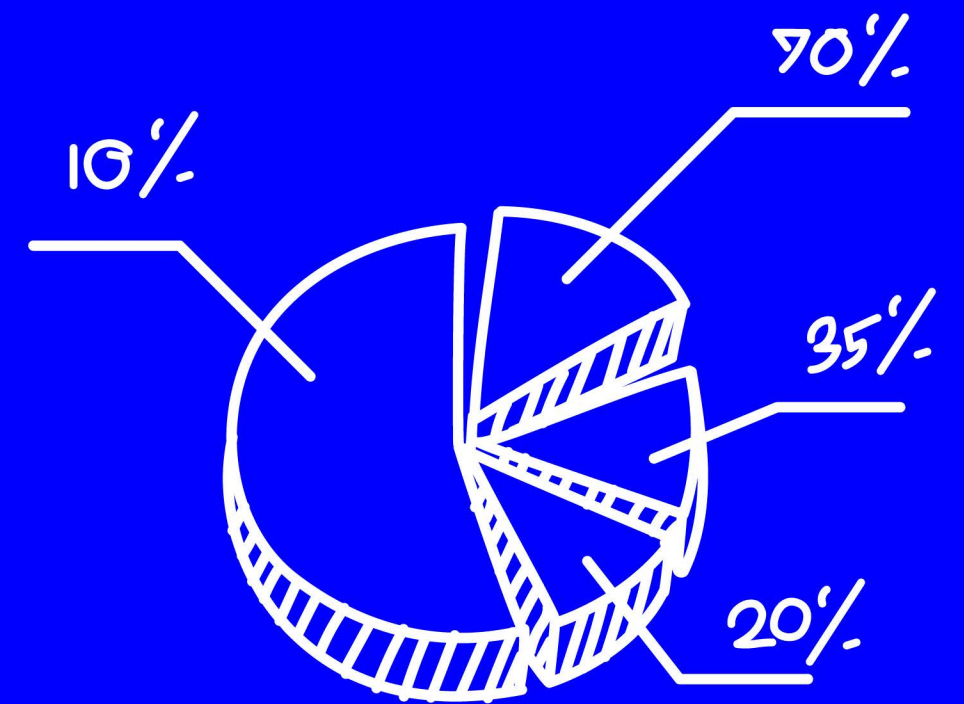
First year sales are under £10k.



2001

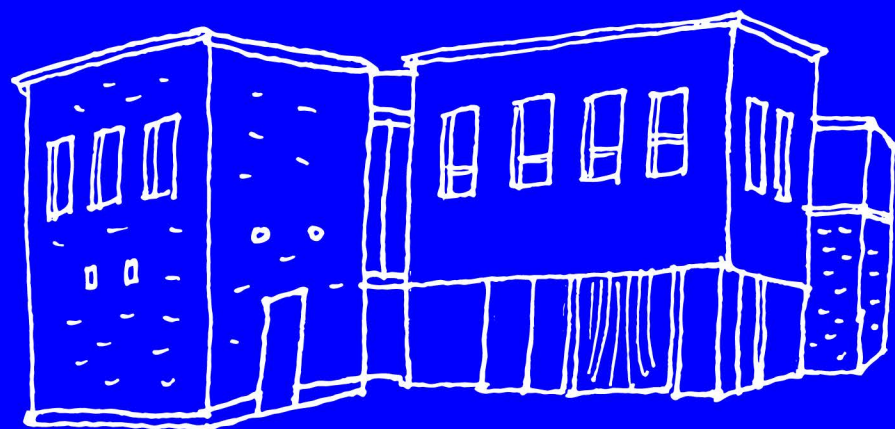


First clients on boarded.  
Second year sales drop.  
Finding our feet.



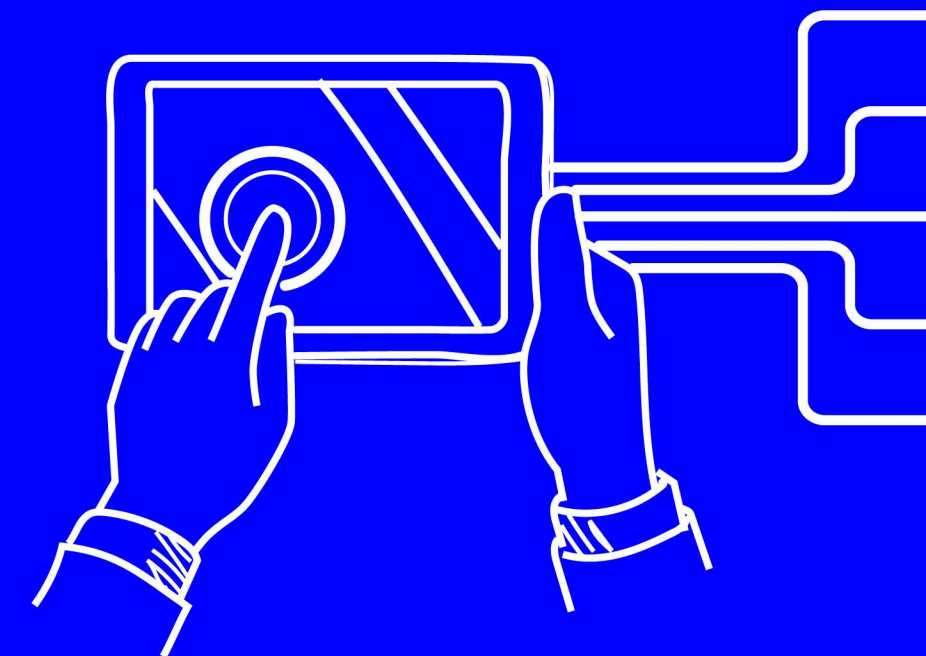
2002





Move into Moody Street office.

Our first Local Authority client  
comes on board.

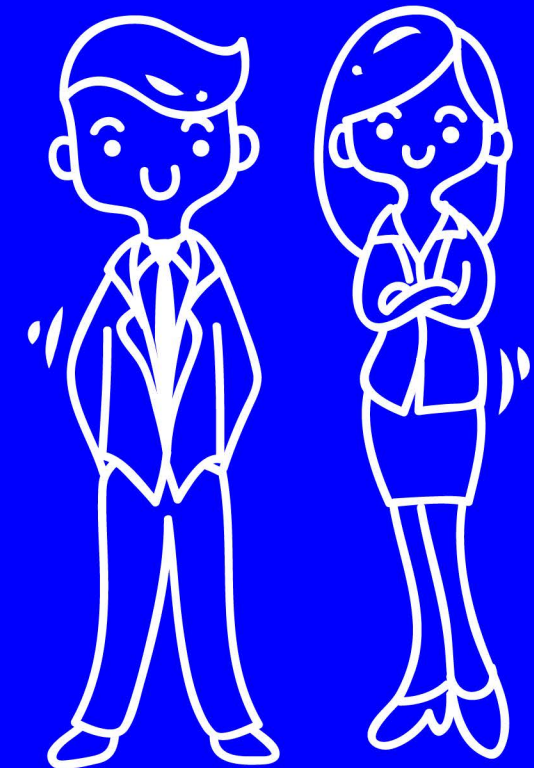


2003





More team members join across all divisions as the business enjoys a rapid period of growth.

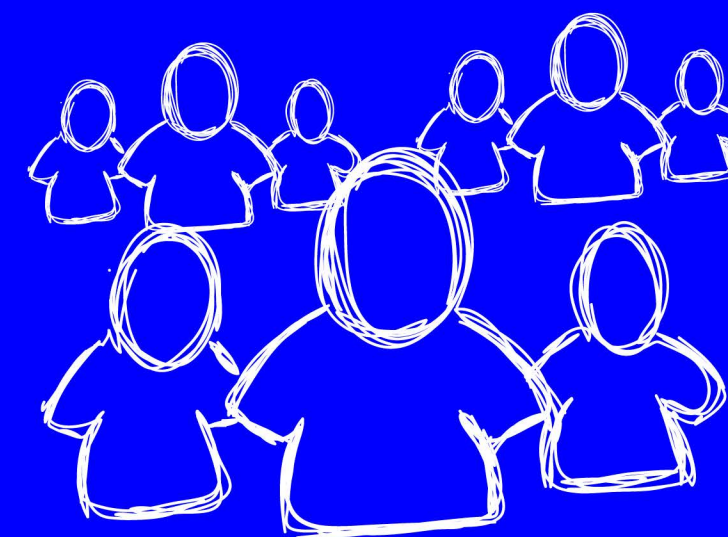


2004



Scotland business takes  
beginnings.

We are out-growing the  
office on Moody Street.

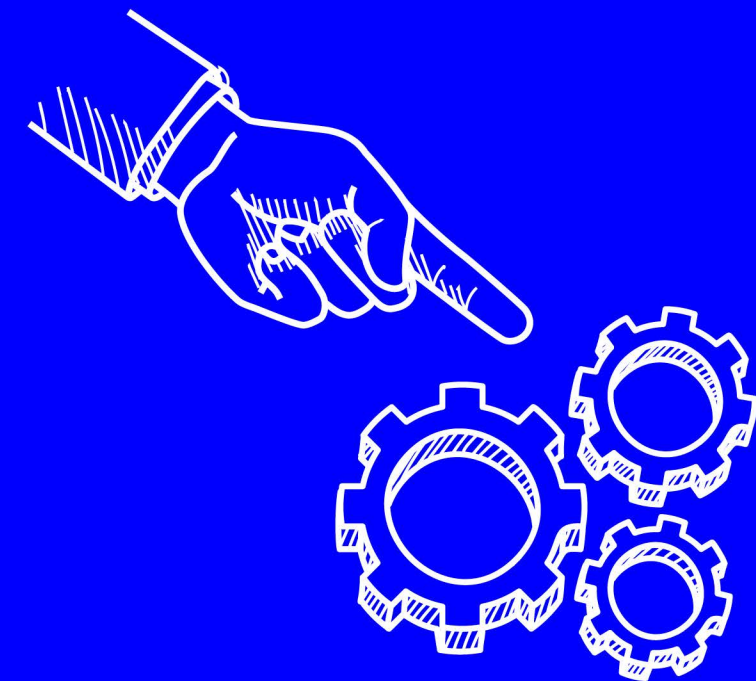


2005



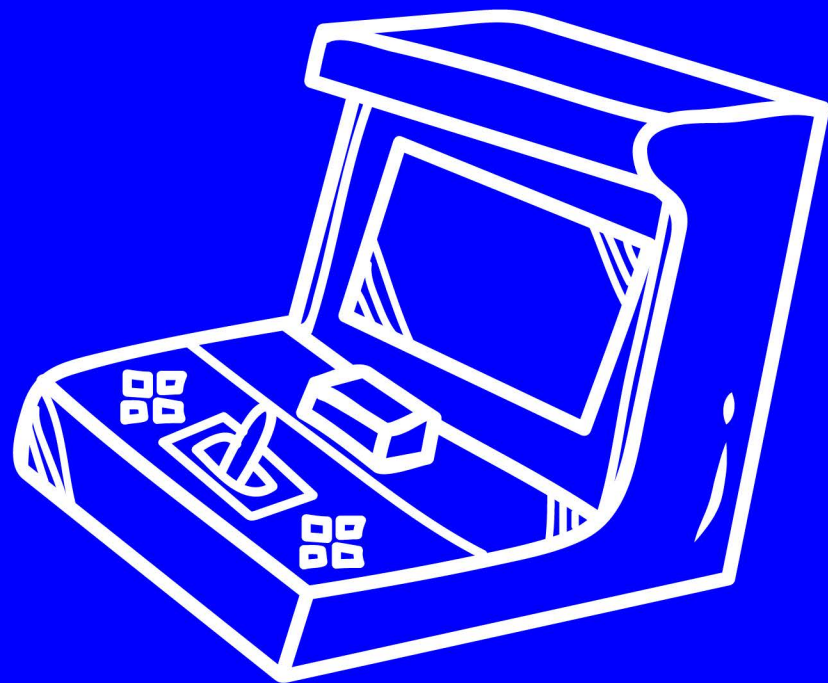
Buy office off-plan in  
Congleton – the business  
park is a field currently.

Total Care and Service 60  
underline the service  
offering.



2006

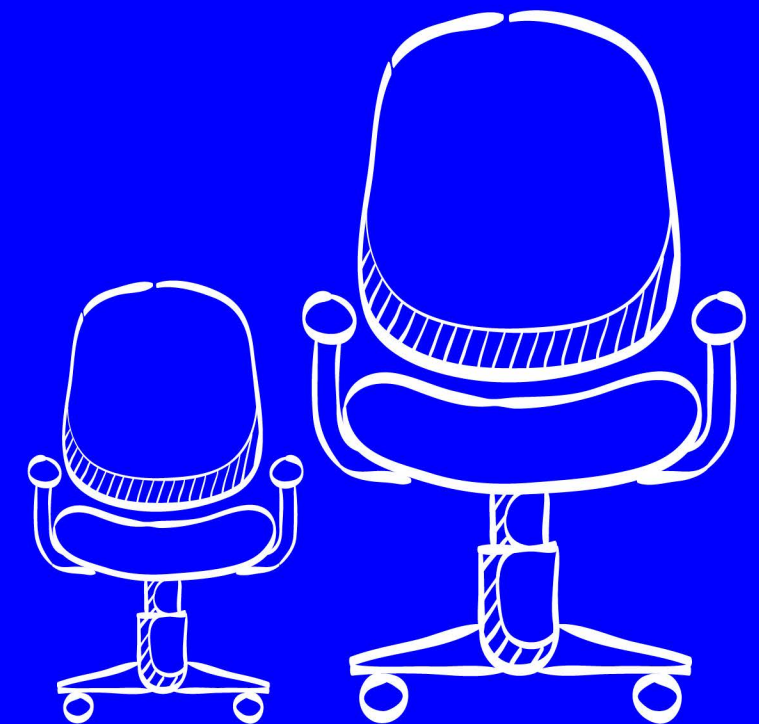




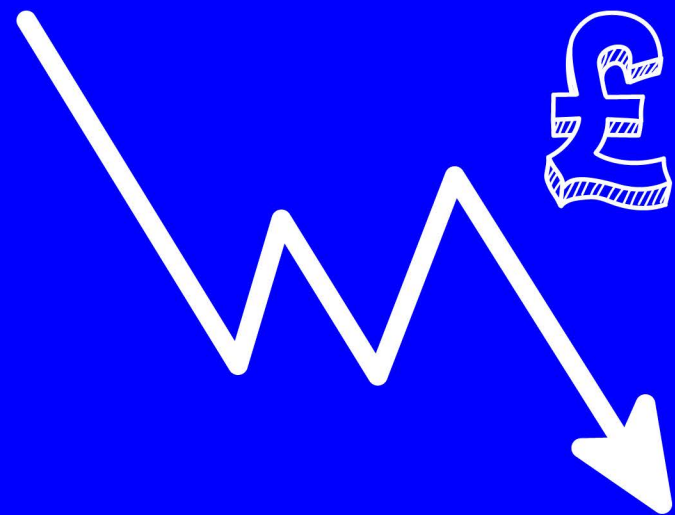
Move into new office – we have an arcade machine (Ridge Racer).

We buy new furniture – this is actually a landmark believe it or not.

Work on settling into new surroundings and structuring the business.

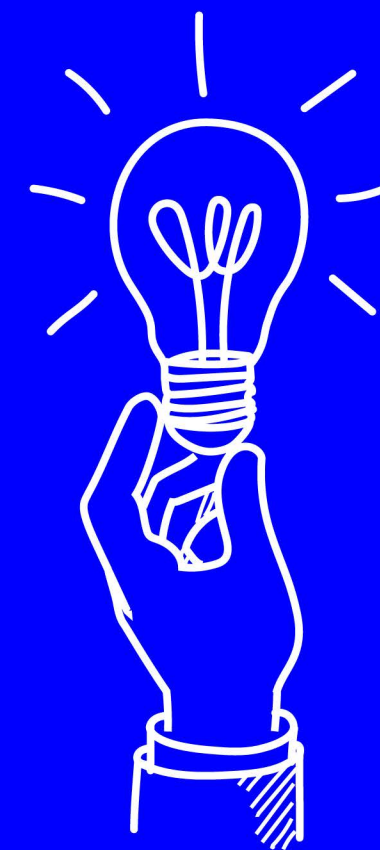


2007

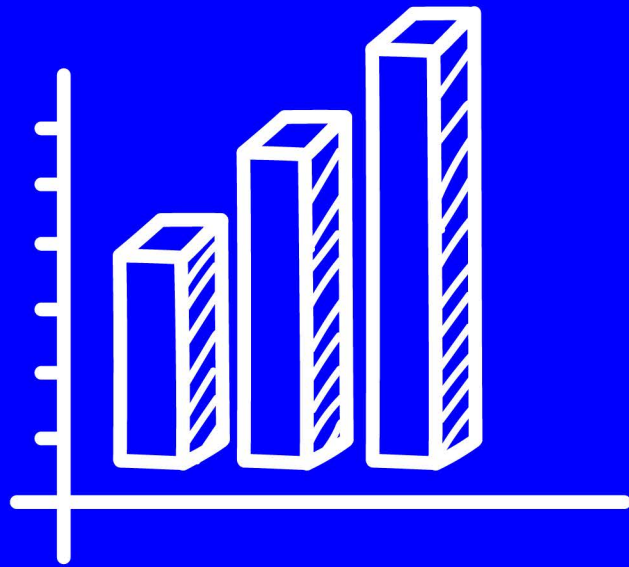


Credit Crunch.

“Bob story” marketing campaign launched to separate us from the “break fix” market in these difficult economic times.



2008

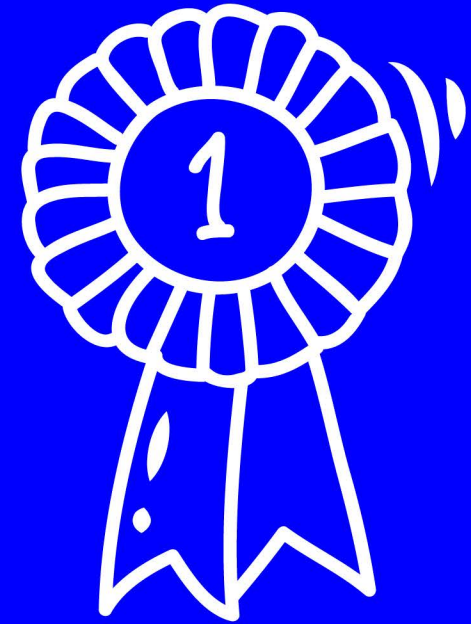


Busy promoting Total-Care  
and Back-Up .

UK is in recession.

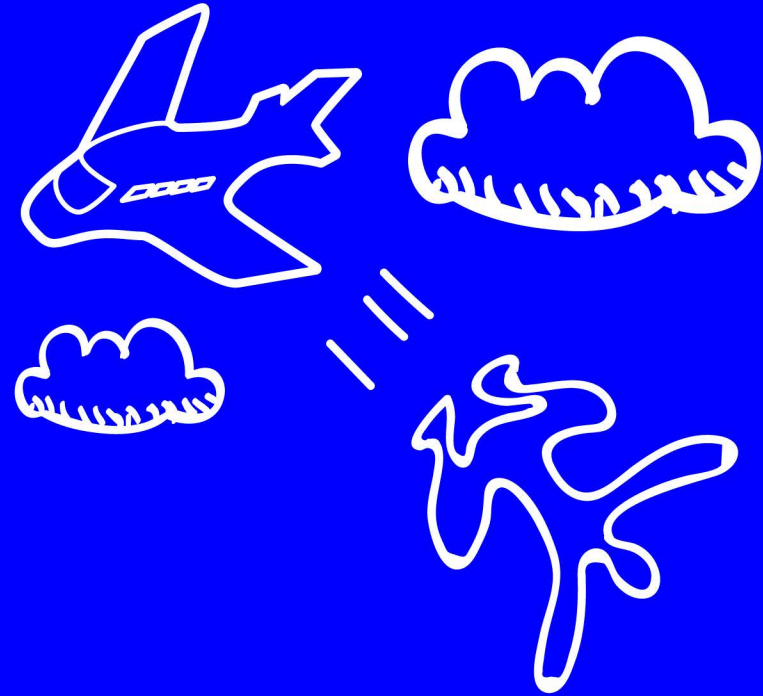
Standards are high.

British Chambers of Commerce  
Awards - Excellence In Customer  
Service 2009, Regional Winner.



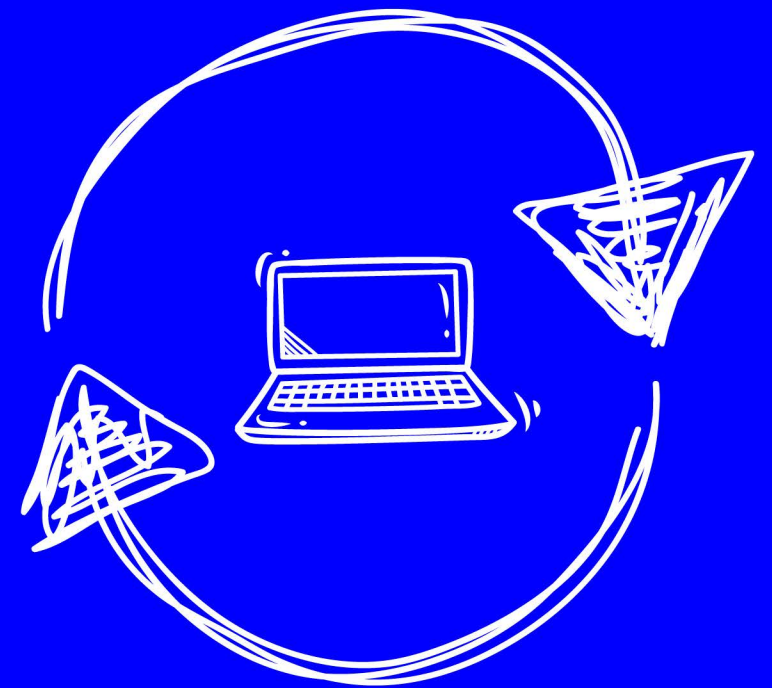
2009





We jump out of a plane and Sky dive to raise funds for charity.

We start to recycle PCs, concerned with waste in the industry.



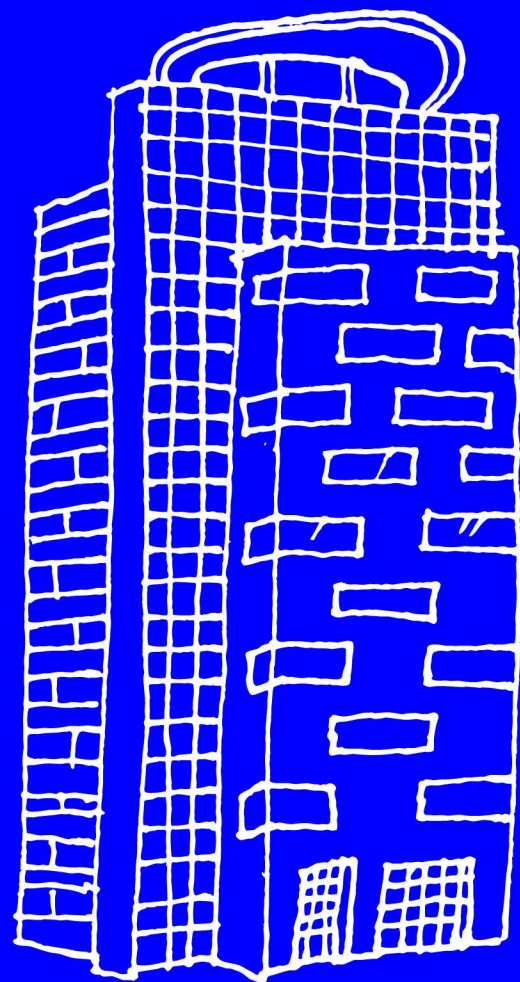
2010



Expansion continues with a growing client base in London.



2011



Opened London office in Canary Wharf

It's an Olympic year.

British Chambers of Commerce - National Award  
for Excellence in Customer Service Winner

We finalise the transition into Managed Service  
Provider.

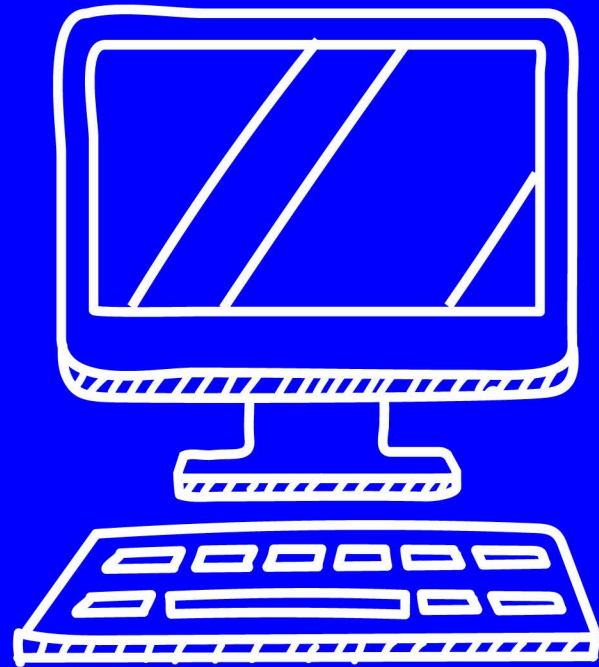
Cheshire Business Awards  
Customer Focus Award 2012, Winner

Prism Box launches.



2012





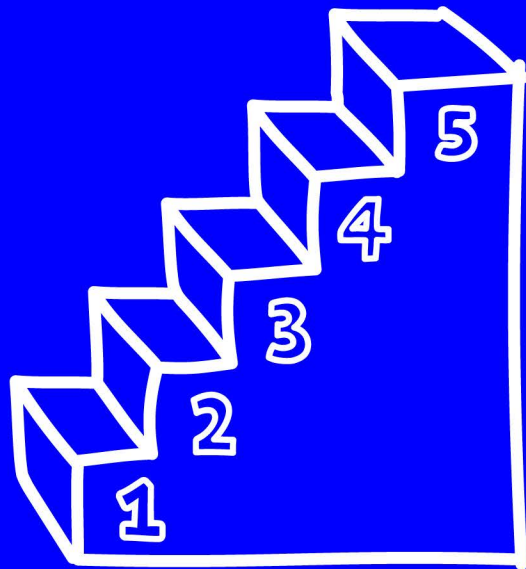
Cheshire Connect project makes us busy in our local area.

PCs for Charities launched.

Share file and hybrid cloud model battles with virtual desktop for market share.



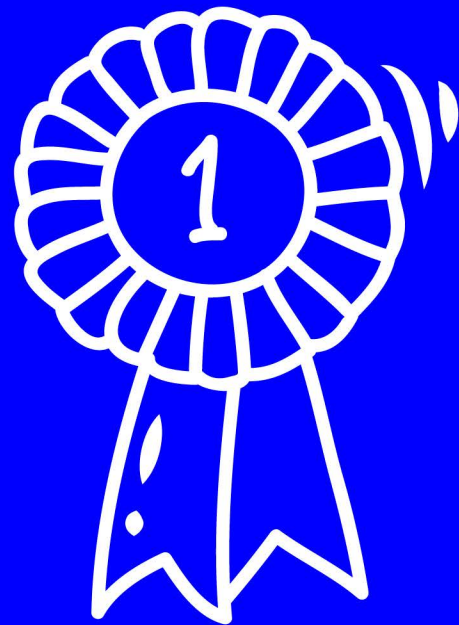
2013



Foundations laid for growth.  
365 and cloud boom on the horizon.  
Tech & Service teams are bolstered  
to prepare for supporting clients  
through the 'cloud' transition.

365

2014



Cheshire Business Awards CSR  
Award - Winner.

Purchase our new HQ in Congleton  
ready for a full kit out.



2015



First winter wonderland raises £10k for  
PETT (Prism Empowering Through technology) at  
Congleton Town Hall.

Moved into The Technology Barn and hosted a fantastic  
open day BBQ.

Training concept launched and team recruitment begins.

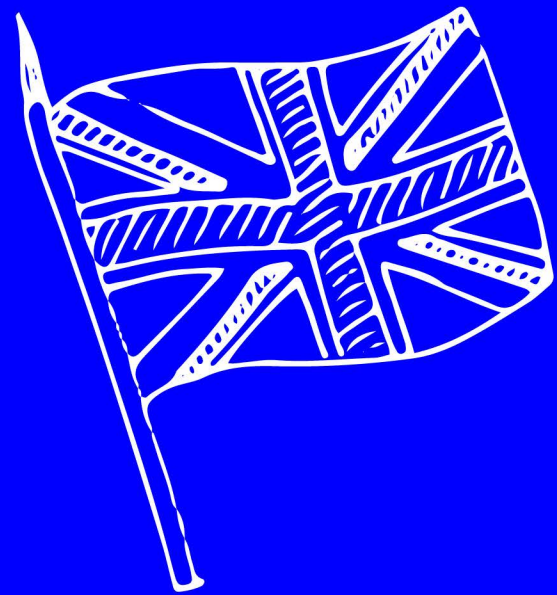
Wellbeing plan designed to include benefits such as PMI,  
DIS and others.

South Cheshire Chamber Awards  
Employer of the year 2016, Winner.

South Cheshire Chamber Awards Health and Well Being  
award 2016, Winner.

Company rebrand - the infinity P is born.

2016



Second Winter wonderland raises £10k at Styal Mill.

Brexit result makes for interesting business times.

First Manchester office opens on Piccadilly.

Productivity and Protection suite created.



2017



ACM hosted at Peckforton Castle for all to enjoy.

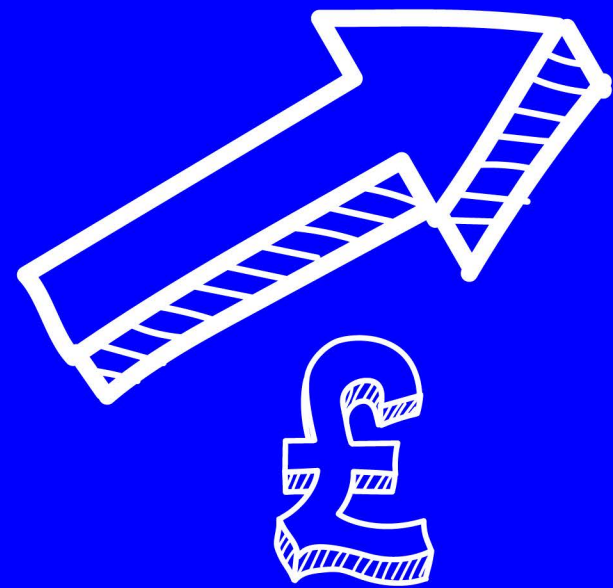
First Mince Pie & Mingle Event.

Achieve ISO accreditation.



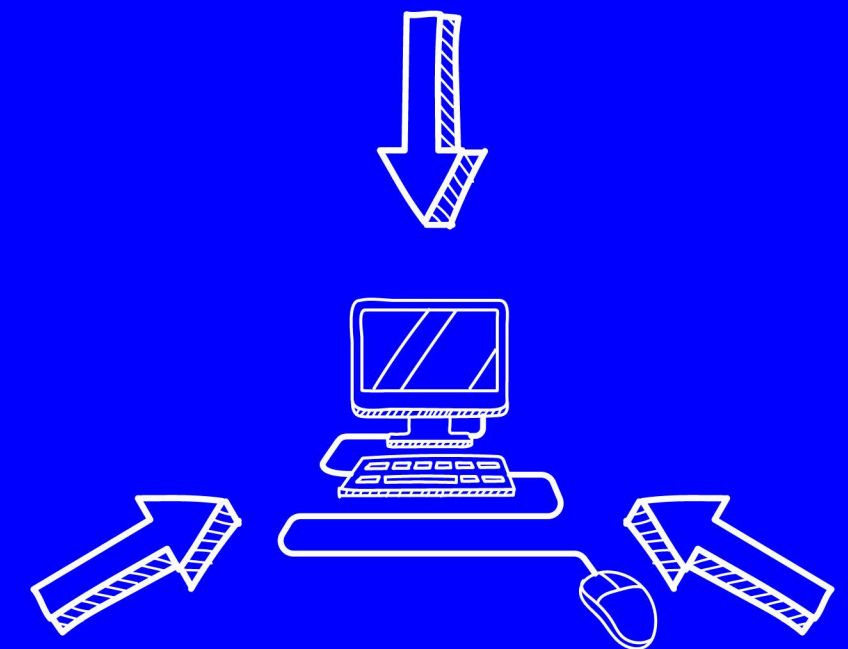
2018





Second Mince Pie & Mingle held.

The STARR pack is created to help support local homeless community.



2019

COVID-19 strikes the World.

PETT buys a well in Sri Lanka, donates nearly 100 packs for the homeless of Stoke on Trent and makes several IT and PC donations amid the Pandemic.

Pivot to deliver new projects remotely.

It's a different business but the fundamentals are the same.

The most difficult year in the history of our business but we must not forget those that have been lost and those suffering around the world.

2020

Prism

Celebrating 20 years of business.

Still pivoting.

2021

